

Tshwane Contact Details- 2018

| Description | Telephone | Email |
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| Waste management complaints: | 012 358 0577/9 | |
| Domestic bin complaints: | East: 012 358 0526 Moot: 012 358 6462 North West: 012 358 0554 South/Centurion: 012 358 1317 | |
| Bins not lifted / emptied: | Tel: 012 358 9461 / 0592 | andreb@tshwane.gov.za |
| By-law offences (for example, illegal street trading and illegal night club activities): | External: 012 358 0070 Toll-free: 080 111 1556 | |
| Electricity-related complaints: | External: 012 358 9999 Toll free: 080 111 1556 | |
| Tshwane Bus Services: | 012 358 0214/0443/0231 | |
| After-hours sewerage complaints: | 080 000 4135 | |
| Storm water drainage & pothole repairs | 012 358 0614 | pothole@tshwane.gov.za |
| Reporting of water problems: | External: 012 358 2111 Proes Street Depot: 012 327 0147 | |
| Power failures: | External: 012 339 9111 Power failure reporting by SMS: sms "Power and your acc no." to 0826120333 , example: "power 5120369" to 0826120333 | |
| Meter readings: | Telephone to: 012 358 9999: choose option 2 and then option 4 Fax to: 012 359 6888, five days before billing date only. | meterrecords@tshwane.gov.za |
| FIRE & EMERGENCY MEDICAL: | Tel: 10177, 012 358 2124, 012 310 6200 | |
| Metro Police Accidents Reports: | Tel: 012 358-7244 / 358-7114 | |
| Traffic Fines Info: | Tel: 012 358-7154 / 7157 / 7088 / 7089 | |
| Reporting faulty street lights: | Tel: 080 1111 556, 012 358 9999 or 012 358 2540/1 | streetlights@tshwane.gov.za |
| Complaints and enquiries: | | customercare@tshwane.gov.za |
| To report faulty traffic lights, | | trafficsignalfaults@tshwane.gov.za |
| To report water leaks, | | Waterleaks@tshwane.gov.za |
| Should you have any enquiries related to water quality | | drinkingwater@tshwane.gov.za |
| For billing periods | | www.tshwane.gov.za |